

QHSE POLICY STATEMENT

The following policy statement is appropriate to the nature, scale and impact of activities, products, services and associated risks carried out by Hendry Hydraulics Ltd & Hendry Eurohoist Cylinders). It will be reviewed annually and communicated to all employees, other persons working under the control of the company and made available to other interested parties on request.

Hendry Hydraulics Ltd & Hendry Eurohoist Cylinders aim not only to satisfy but also Exceed customers' expectations by providing them with a first class Quality Product or Service.

Our aims are to:

>

- Develop and utilise an Integrated Management System that complies with or exceeds requirements and drives continuous improvement in all areas of our business.
- We are fully committed to establishing, implementing, developing, maintaining, and continually improving a Quality Management System that meets the requirements and recommendations of ISO 9001: 2015.
- To manage our business activities in a controlled, proactive and efficient manner that ensures the customer's requirements are satisfied in full.
- Train and develop the competence of our people to the standard required for delivery of first class quality products and services to clients while demonstrating our commitment to Health, Safety and the Environment.
- Identify and comply with all relevant legislative requirements to which we subscribe.
- By careful selection and use of materials and resources, reduce waste to a minimum with a focus on striving to prevent pollution.
- The company will provide all necessary resources, training, support and encouragement to staff in order to maintain competence, develop skills and to provide a stimulating work environment.
- Provide a safe and healthy working environment for all personnel, including Employees, Sub-Contractors and visitors with a commitment to preventing injury and avoiding ill health.
- Actively promote the involvement of staff in all QHSE related matters.
- Provide sufficient resources to ensure QHSE objectives can be achieved.
- Approve and quantify objectives and targets set by Senior Management.
- Guarantee Senior Management and QHSE will review and evaluate performance against these targets to identify progress, facilitate and promote continuous improvement.

Hendry Hydraulics and Hendry Eurohoist Cylinders will achieve these aims, and meet our Quality objectives, through a robust Integrated Management System, clear internal communication, involved and engaged supervision and the continuous training and development of all our personnel.

1/m

Michael Hendry, Managing Director



Once printed, this document is uncontrolled. Refer to QMS for controlled copy.